



User Maintenance Manual

For more information on your Dog Wash, please refer to: [www.dogwashtrailerking.com.au/yourtrailer](http://www.dogwashtrailerking.com.au/yourtrailer)

Phone: 1300 588 545

All Warranty Claims must be submitted at [www.aftersalescare.com.au](http://www.aftersalescare.com.au)

- (a) Please provide a detailed explanation of the Warranty issue
- (b) Please provide photos or videos to assist in your Warranty issue diagnosis

This User Manual/Maintenance Manual is to be read in conjunction with Dog Wash Trailer King Warranty Terms and Conditions.

Thank you for choosing Dog Wash Trailer King. Please understand your trailer is a piece of commercial equipment, so the better you maintain it, the better it will serve you in the long run. The following is a list of care and maintenance instructions that will keep your trailer looking and performing at its best.

*Your trailer has strict warranty conditions which must be observed and adhered to. The breaching of any of these conditions can void warranty on appliances and trailer.*

#### GENERAL TIPS

1. All repairs to the trailer must be carried out by a licensed mechanic/caravan repairer. Proof of payment for repairs must be provided upon request.
2. You MUST record all maintenance required in this Maintenance Manual and ensure maintenance is carried out regularly – failure to record maintenance can and will void your Warranty.
3. The trailer is best kept out of the weather in garage or carport. If trailer is stored in the open please consider a trailer cover as added protection. If parked outside do not park under trees where leaf litter can build up over the trailer.
4. Do not take your trailer over unsealed roads. The build up of dust is unhygienic and the bumps and vibrations can cause problems to the trailer and its appliances.
5. Only use stainless-steel oils on stainless steel surfaces – general purpose cleaners are not recommended as they cause reactions with the steel surface.
6. Always clean and dry your trailer after use. The build up of dog hair can place undue wear and tear on the trailer.
7. Please ensure all doors, windows and appliances are secured prior to travelling.

## HOW TO CONNECT YOUR DOG WASH TRAILER TO YOUR VEHICLE

You are responsible for hooking up your trailer to your vehicle securely. The Jockey Wheel and Trailer Stands are not covered by Warranty. If you knock or damage your Jockey Wheel or Trailer Stand, you are responsible for their replacement and re-fitting. Please ensure the jockey wheel and all trailer stands are secured in the horizontal position, before you travel.

1. Manoeuvre tow vehicle as close as possible to directly underneath the coupling of the trailer.
2. You can use the jockey wheel to adjust height and position of the trailer. Remember if you need to move the trailer you will need to release the handbrake.
3. Wind down the jockey wheel until it fully engages over your tow ball and the weight of the trailer is then taken by the tow vehicle – continue to wind the jockey wheel up until it leaves the ground. Pull the jockey wheel handle out and twist the jockey wheel upwards until it is horizontal with the tow bar – you will hear it click into position and the jockey wheel is now stowed away safely.
4. Make sure the coupling locking tab/latch is fixed into position.
5. Attach safety chains to tow vehicle using D-shackles provided.
6. Attach 7 pin electrical plug to tow vehicle.
7. Release handbrake of trailer.
8. Make sure all drop down legs are secured up to the trailer.
9. Make sure all moveable items inside trailer are secured safely for transit.
10. Make sure all window shutters and doors are locked for transit.
11. Check that all lights are working from car to trailer.
12. You are ready for transit.

Reverse the process from step 6 to 1 to uncouple the trailer.

Remember:

- Release the handbrake on your trailer before driving
  - Lift up the Jockey Wheel (and stands) and ensure they are locked into the horizontal position
  - Test the lights to ensure the connection is secure
  - Check the connection to the tow ball to ensure the connection is secure
- 
- *Check trailer connection (tow hitch to lead vehicle – and drawbar bolts) every trip*
  - *Check lighting – indicators/stop/tail/clearance every trip*

### TOWING YOUR TRAILER SAFELY

The vehicle used to tow your dog wash trailer needs to be suitable for this type of trailer. Our trailers should not be towed by a vehicle with towing capacity under 1600 kg or greater than 3490kg. For example, a vehicle with towing capacity over 3490kg, usually a truck, is a lot heavier than the dog wash trailer and could potentially cause a dangerous situation whilst driving with the lighter weight trailer prone to whipping around at times when being towed by such a vehicle. This also creates unnecessary premature wear and tear due to rough towing and must be avoided.

### WHEELS/BRAKES AND SUSPENSION:

- *Check wheel nuts, nuts, locks, latches, bolts on all moving parts prior to every trip.*
- *Check tyres for tread and tyre pressure prior to every trip*
- *Check wheel bearings every 6 months – by a Qualified Mechanic*
- *Check suspension every 6 months – by a Qualified Mechanic*
- *Check brakes every 6 months – by a Qualified Mechanic*

*Proof of payment and Mechanics stamp will be required for any Warranty related claims*

### SILICONE:

Silicone is a wear & tear item. Direct constant sunlight can cause the silicone in the seals of the roof and windows/doors to degrade. You have a commercial piece of equipment, so from time to time you will need to re-silicone the trailer. Re-siliconing of the trailer can be carried out by a local handyman, Caravan Repair Centre, or even yourself, if you are handy. The customer is responsible for checking the silicone every 3 months; and storing their trailer appropriately.

- *Check silicone seals of the roof and windows/doors every 3 months*

### APPLIANCES:

1. All appliances come with instruction manuals from their Manufacturer. Please check your appliances before each use, and service as per the Manufacturers recommendations.
2. Ensure they are checked by a Qualified Electrician or Gasfitter every 3 months.
3. Always clean and dry your appliances and surfaces after use. The build up of dog hair or pools of water can place undue wear and tear on the trailer – *photographic proof of cleaning is required for warranty claims*
4. Clean all appliances after service each day – including the air conditioner, foot pedal of grooming table, bath and dryer; vacuum around power points
5. Ensure NO WATER is sprayed into the air conditioner or lights
6. Clean Air Conditioner filter at least weekly
7. Clean Dryer filter DAILY
8. The bath needs to be removed the thoroughly cleaned behind and underneath, with all built up dog hair removed every 90 days and all fittings checked – *photographic proof of the bath removed and thoroughly cleaned behind and underneath will be required for any bath related warranty issues*

*Failure to keep your appliances clean can result in the voiding of the warranty on that item.*

- Check appliances before each use*
- Clean/Dry/Vacuum all appliances after use each day to ensure they are dry and free of dog hair*
- Tested and tagged by Qualified Electrician every 3 months*
- Remove bath and thoroughly clean behind every 3 months – check all fittings*
- Clean air conditioner filter - weekly*

### WATER TANKS:

Your trailer is fitted with fresh and grey water tanks. Ensure to fill your fresh water tank before turning on your water pump or water heater. Ensure to empty your grey water tank after each day, by attaching a drain hose to the grey water tank valve and turning the valve lever to release the waste water.

WATER PUMP: There is a power point next to where the pump is located – this must be turned on; make sure the freshwater tank is full of water; your tap may produce water while the pump is starting – this is normal and the air clearing from the lines – then you will get a solid flow of water.

Do not run the pump dry and do not run the pump unnecessarily. If you are using a permanent water supply, plug it into the permanent water supply inlet, rather than using the water pump.

WATER HEATER: The water heater power point should be turned on, it is located next to the pump power point. The Water Heater should be set at 3; after 15 minutes – test water temperature and change according to preference.

GREY WATER: Flush the greywater tank regularly by tipping a large bucket of hot water down the sink area with the tank open to flush. You can always add a little bicarb soda and vinegar to help with the cleaning.

### GAS SERVICING:

We recommend all gas equipment should be serviced **every 3 months** by a licensed gas fitter, and always kept clean and free of excess hair and debris.

Your qualified gas fitter should service and certify ALL gas appliances in the trailer, as well as check, service and certify all gas connections.

Please note any movement of any gas appliances from their original position in the trailer or truck will become the responsibility of the qualified gasfitter you choose to undertake this work. ALL work and appliances will then need to be recertified.

We will require a gas certificate and photos of the new compliance plate and dated invoice for our records.

### ELECTRICAL SERVICING:

Your electrical appliances and electrical work within the trailer requires servicing **every 3 months** by a licensed electrician.

For each electrical service you will be required to upload the invoice with the date to Basecamp to confirm that all electrical has been tested and tagged by a qualified electrician. Failure to do this will terminate your warranty effective immediately.

Please Note: Failure to complete and verify your required services will result in termination of warranty. It is imperative for equipment longevity and your personal safety that maintenance guidelines are followed, on time, as per the manual.

### MECHANICAL SERVICING:

You will be required to have a qualified mechanic check your wheel bearings, suspension and brakes **every 6 months**. As with your other services, proof of service uploaded to Basecamp with the date clearly visible is required to maintain your warranty. Failure to provide proof of service will terminate your warranty.

## HOW TO TURN ON YOUR HYDROBATH

1. Check the lever is turned to Fresh Water.



2. Check right hand lever is turned to CLOSE position (this is similar to the plug for the wash tank)



3. Turn thermostat dial to set temperature

- Move heater switch down to ON to heat water in the hold tank.

4. Place dog in Hydrobath, add a small amount of shampoo into Hydrobath

This is going to circulate through the RECYCLE tank (do not add shampoo to the FRESH WATER tank.

- NB – only flea rinses, not flea shampoos can be added to the FRESH WATER tank.



5. Turn pump switch ON (the water is then transferred to the FRESH WATER tank into the RECYCLE tank on the right via the hose) You can either do this before the dog is in the bath or when you are wetting the dog as its filling up at the same time. Check the temperature with your hand under the spray before getting the dog wet.



6. When the FRESH WATER tank has transferred enough water to the RECYCLE tank, generally enough to cover the metal strainer partly (about ½) to allow for enough pick up; or when the dog is completely wet, you can change the lever to RECYCLE tank position (downward motion with foot to the right) to Hydrobath the dog.



7. The water (mixed with the shampoo) is now moving from the RECYCLE tank out of the shower rose & onto the dog. Move the shower hose through the dog's coat to remove the dirt etc. While you are doing this the FRESH WATER tank will refill & reheat (if switched on) in preparation for the rinse cycle to come.

8. After you have finished shampooing the dog, then empty dirty water out of the RECYCLE tank by moving the right-side lever to the OPEN position and the water will drain out of the RECYCLE tank and out of the bath on the left.



9. Then to rinse move the TANK lever back to the FRESH WATER tank position left.

### FIRE SAFETY:

Please ensure your fire extinguisher and fire blanket is within reach when in use, in case of fire.

- *Check every trip for accessibility*
- *Every 12 months to ensure they are to Australian Standard and your extinguisher is full*

## MAINTENANCE SCHEDULE

### Check every trip:

- Check wheel nuts, nuts, locks, latches, bolts on all moving parts prior to every trip.
- Trailer connection to vehicle is secure, stands and jockey wheel lifted and secured
- Lights – indicators/stop/tail/clearance work correctly
- Check tyres for tread and tyre pressure prior to every trip
- Check the park brake is working
- Appliances operating correctly
- Doors, windows and appliances are secured prior to travelling
- Accessibility to Fire Equipment
- Trailer is stored appropriately
- Appliances are clean and dry – including foot pedal on grooming table, dryer filter, bath, air conditioner
- Power points and internal body of trailer vacuumed to remove dog hair
- Grey water tanks are emptied at the end of the day

## MAINTENANCE SCHEDULE

### Check every week

- Clean Air Conditioner Filter
- Clean/Vacuum/Dry all powerpoints and internal body of trailer to remove dog hair
- Clean Grey Water Tank

### Check every 3 months:

- Remove Dog Bath and thoroughly vacuum, clean and dry behind the bath; check all fittings
- Silicone in the seals of the roof and windows/doors
- Electrical appliances need to be tested and tagged by a Qualified Electrician
- Gas appliances and connections should be checked and certified by a Qualified Gas Fitter
- Check and adjust handbrake

## MAINTENANCE SCHEDULE

### Check every 6 months:

- Remove Dog Bath and thoroughly vacuum, clean and dry behind the bath; check all fittings
- Silicone in the seals of the roof and windows/doors
- Check wheel bearings every 6 months – by a Qualified Mechanic
- Check suspension every 6 months – by a Qualified Mechanic
- Check brakes every 6 months – by a Qualified Mechanic
- Electrical appliances need to be tested and tagged by a Qualified Electrician
- Gas appliances and connections should be checked and certified by a Qualified Gas Fitter

## MAINTENANCE SCHEDULE

### Check every 12 months:

- Remove Dog Bath and thoroughly vacuum, clean and dry behind the bath; check all fittings
- Silicone in the seals of the roof and windows/doors
- Check wheel bearings every 6 months – by a Qualified Mechanic
- Check suspension every 6 months – by a Qualified Mechanic
- Check brakes every 6 months – by a Qualified Mechanic
- Fire extinguisher and fire blanket
- Electrical appliances need to be tested and tagged by a Qualified Electrician
- Gas appliances and connections should be checked and certified by a Qualified Gas Fitter

# Maintenance Register

- *Photographic proof of the bath removed and thoroughly cleaned behind and underneath will be required for any bath related warranty issues*
- *Photographic proof of cleaning is required for warranty claims*
- *Proof of payment and Mechanics stamp will be required for any mechanical related warranty issues*

# MAINTENANCE REGISTER

Daily Maintenance			
✓	Item	Initial/Stamp	Date
	Check wheel nuts, nuts, locks, latches, bolts on all moving parts prior to every trip.		
	Trailer connection to vehicle is secure, stands and jockey wheel lifted and secured, park brake is working		
	Lights – indicators/stop/tail/clearance work correctly		
	Check tyres for tread and tyre pressure prior to every trip		
	Doors, windows and appliances are secured prior to travelling		
	Accessibility to Fire Equipment		
	Appliances operating correctly		
	Trailer is stored appropriately		
	Dryer filter is cleaned		
	Appliances are clean and dry – inc. foot pedal on grooming table		
	Power points and internal body of trailer vacuumed to remove dog hair		
	Trailer is clean and dry		
	Grey water tank has been emptied at the end of the day		

# MAINTENANCE REGISTER

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter; clean dryer filter		
	Clean/Vacuum/Dry all powerpoints and internal body of trailer to remove dog hair, including foot pedal of grooming table		
	Clean Grey Water Tanks		

Weekly Maintenance			
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	Clean Grey Water Tanks		

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Weekly Maintenance			
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	Clean Air Conditioner Filter; clean dryer filter		
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	Clean Grey Water Tanks		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter; clean dryer filter		
	Clean/Vacuum/Dry all powerpoints and internal body of trailer to remove dog hair, including foot pedal of grooming table		
	Clean Grey Water Tanks		

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# MAINTENANCE REGISTER

3 Month Maintenance			
✓	Item	Initial/Stamp	Date
	Remove Dog Bath and thoroughly vacuum, clean and dry behind the bath; check all fittings		
	Clean Air Conditioner Filter		
	Clean/Vacuum/Dry all powerpoints and internal body of trailer to remove dog hair		
	Clean Grey Water Tanks		
	Silicone in the seals of the roof and windows/doors		
	Lights – indicators/stop/tail/clearance work correctly		
	Check tyres for tread and tyre pressure		
	Check wheel nuts, nuts, locks, latches, bolts on all moving parts		
	Electrical appliances need to be tested and tagged by a Qualified Electrician		
	Gas appliances and connections need to be checked by a Qualified Gas Fitter (Highly recommended)		
	Service invoices uploaded to Basecamp, clearly showing date works completed		

# MAINTENANCE REGISTER

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter; clean dryer filter		
	Clean/Vacuum/Dry all powerpoints and internal body of trailer to remove dog hair, including foot pedal of grooming table		
	Clean Grey Water Tanks		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter; clean dryer filter		
	Clean/Vacuum/Dry all powerpoints and internal body of trailer to remove dog hair, including foot pedal of grooming table		
	Clean Grey Water Tanks		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter; clean dryer filter		
	Clean/Vacuum/Dry all powerpoints and internal body of trailer to remove dog hair, including foot pedal of grooming table		
	Clean Grey Water Tanks		

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Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter; clean dryer filter		
	Clean/Vacuum/Dry all powerpoints and internal body of trailer to remove dog hair, including foot pedal of grooming table		
	Clean Grey Water Tanks		

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	Clean Air Conditioner Filter; clean dryer filter		
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	Clean Grey Water Tanks		

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Weekly Maintenance			
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	Clean Grey Water Tanks		

Weekly Maintenance			
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	Clean Air Conditioner Filter; clean dryer filter		
	Clean/Vacuum/Dry all powerpoints and internal body of trailer to remove dog hair, including foot pedal of grooming table		
	Clean Grey Water Tanks		

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# MAINTENANCE REGISTER

## 6 Month Maintenance

✓	Item	Initial/Stamp	Date
	Remove Dog Bath and thoroughly vacuum, clean and dry behind the bath; check all fittings		
	Clean Air Conditioner Filter		
	Clean/Vacuum/Dry all powerpoints and internal body of trailer to remove dog hair		
	Clean Grey Water Tanks		
	Silicone in the seals of the roof and windows/doors		
	Check lights – indicators/stop/tail/clearance work correctly		
	Check tyres for tread and tyre pressure		
	Check wheel nuts, nuts, locks, latches, bolts on all moving parts		
	Electrical appliances need to be tested and tagged by a Qualified Electrician		
	Gas appliances and connections need to be checked by a Qualified Gas Fitter (Highly recommended)		
	Check wheel bearings/ suspension/ brakes by a Qualified Mechanic		
	Service invoices uploaded to Basecamp, clearly showing date works completed		

# MAINTENANCE REGISTER

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter; clean dryer filter		
	Clean/Vacuum/Dry all powerpoints and internal body of trailer to remove dog hair, including foot pedal of grooming table		
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Weekly Maintenance			
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9 Month Maintenance			
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	Remove Dog Bath and thoroughly vacuum, clean and dry behind the bath; check all fittings		
	Clean Air Conditioner Filter		
	Clean/Vacuum/Dry all powerpoints and internal body of trailer to remove dog hair		
	Clean Grey Water Tanks		
	Silicone in the seals of the roof and windows/doors		
	Lights – indicators/stop/tail/clearance work correctly		
	Check tyres for tread and tyre pressure		
	Check wheel nuts, nuts, locks, latches, bolts on all moving parts		
	Electrical appliances need to be tested and tagged by a Qualified Electrician		
	Gas appliances and connections need to be checked by a Qualified Gas Fitter (Highly recommended)		
	Service invoices uploaded to Basecamp, clearly showing date works completed		

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Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter; clean dryer filter		
	Clean/Vacuum/Dry all powerpoints and internal body of trailer to remove dog hair, including foot pedal of grooming table		
	Clean Grey Water Tanks		

- *Photographic proof of the bath removed and thoroughly cleaned behind and underneath will be required for any bath related warranty issues*
- *Photographic proof of cleaning is required for warranty claims*
- *Proof of payment and Mechanics stamp will be required for any mechanical related warranty issues*

# MAINTENANCE REGISTER

12 Month Maintenance			
✓	Item	Initial/Stamp	Date
	Fire extinguisher and fire blanket		
	Remove Dog Bath and thoroughly vacuum, clean and dry behind the bath; check all fittings		
	Clean Air Conditioner Filter		
	Clean/Vacuum/Dry all powerpoints and internal body of trailer to remove dog hair		
	Clean Grey Water Tanks		
	Silicone in the seals of the roof and windows/doors		
	Check to ensure Lights – indicators/stop/tail/clearance work correctly		
	Check tyres for tread and tyre pressure		
	Check wheel nuts, nuts, locks, latches, bolts on all moving parts		
	Electrical /Gas appliances need to be tested and tagged by a Qualified Electrician/Gas Fitter		
	Check wheel bearings/ suspension/ brakes by a Qualified Mechanic		
	Service invoices uploaded to Basecamp, clearly showing date works completed		